



DO GOOD MULTNOMAH

2021

ANNUAL REPORT



SUPPORTING VETERAN-CENTERED COMMUNITIES
THAT INSPIRE DIGNITY, SUSTAINABILITY, AND PURPOSE



From the Executive Director



Dear friends and supporters,

As 2021 comes to an end, I reflect on some of the momentous strides that Do Good Multnomah made through this historically complicated year. COVID-19 and the many challenges our team and participants faced was enough to make any organization downsize and shutter, but Do Good Multnomah chose a different path. This year, our amazing team answered the call and extended our services to fill the housing need in our community. With the addition of

three alternative motel shelters and a large congregate shelter downtown, Do Good Multnomah was able to support the community's need to house the most vulnerable.

But 2021 wasn't just about COVID-19 and supporting emergency efforts. Do Good Multnomah also opened **St. John's Village**, a 19-unit tiny home village in St. John's to promote housing choice through a unique and supportive transitional model. **The Robert J. Breitung Building**, a 28-unit Permanent Supportive Housing (PSH) project opened up to house 28 previously houseless Veterans in NE Portland. Finally, Do Good Multnomah and our **IDEA Team** have invested in a year-long project with SEAT Change, LLC to do a deep dive regarding our Inclusion, Diversity, Equity, and Anti-Racism gaps as an organization and to strategize on the best way to do this difficult and important work intentionally.

In closing, I am excited for opportunities that this next year will bring: opening **Findley Commons** and more PSH on the horizon, the addition of our **Mobile Support Team** to ensure retention for all housed participants, and finally, changing our name to **Do Good Northwest**, which reflects our goal to end houselessness for Veterans all over Oregon and beyond!


Thank you again for all your support and consideration throughout the year!

Sincerely,

A handwritten signature in black ink, appearing to read "C. Aiosa".

Chris Aiosa, Executive Director





“To visit Do Good’s programs is to experience a staff that is trauma-informed, collaborative, and so, so helpful. Their team is incredible and some of the most acute people I have seen in shelter in a long time.”

- Jackie Thomson, Senior Director, Cascadia BHC

Do Good Multnomah

“Living at Do Good’s motel shelter is life changing. I get reminded I’m a human being here. Sometimes you forget what that was like.”

- Jeff, U.S. Navy Veteran & shelter participant

“Do Good Multnomah provides an exemplary service to those who find themselves houseless in Portland. Their staff’s kindness and generosity are virtues to take after.”

- Buchi Asemota, Our Streets PDX





23,789

hours of housing advocacy & support services

90%

of residents placed in PSH have maintained their housing twelve months later

100,375+

meals served to our participants

\$1.6 MILLION PER YEAR

saved to Oregon tax payers via two PSH and one transitional housing programs

OUR PROGRAMMING

Congregate Shelter: Do Good operates two shelter programs, both with a Veteran preference. We serve around **200 individuals in these shelters on any given night**. Each participant receives weekly personalized case management and is assigned a Navigation Specialist to help them identify & prioritize goals and overcome barriers to securing permanent housing.

Motel Shelter: We operate three motel shelters, born from a need during COVID-19 to create more social distancing for high risk individuals and those with chronic health issues. Studies that show that motel sheltering improves the health and wellness of participants, as well as the ability to focus on housing goals, and leads to higher exits to permanent housing. Each day, we are able to welcome 131 people in our motel programs.

Transitional Housing is a supportive, temporary housing model that serves as a bridge from houselessness to permanent housing. Our tiny home villages allow participants to build responsible independence with their own space while offering the opportunity to connect with community. Participants have up to 24 months to address barriers and experience what it means to be a good neighbor and tenant. **We operate Veterans Village in Clackamas County which serves 19 Veterans, and St. Johns Village in North Portland, which opened in spring of 2021 and serves 19 individuals.**

Permanent supportive housing includes support services on-site, aimed at assisting residents in maintaining housing and building community. **DGM provides support services at two Veteran-centered PSH communities, Clayton Mohr in Clackamas County (24 Veteran households), and the Breitung Building in Multnomah County. The Breitung Building opened in August 2020 and houses 28 Veterans.**

“Study after study has shown that supportive housing not only resolves homelessness and increases housing stability, but also improves health and lowers public costs by reducing the use of publicly-funded crisis services, including shelters, hospitals, psychiatric centers, jails, and prisons.” *United States Interagency Council on Homelessness*

2021 IMPACT

OPENING DOORS TO SUPPORTIVE HOUSING

- Breitung Building opens: Providing PSH for 28 formerly houseless Veterans (Aug 2020)
- St Johns Village opens: A transitional housing community of 19 tiny homes (March 2021)
- Broke ground on Findley Commons (opening end of 2021)
- Placed shelter participants into permanent housing throughout Multnomah & Clackamas counties

ANSWERING THE CALL

- Pioneered three motel shelters for individuals with high vulnerability to COVID-19
These programs have transitioned into a long-term model for alternative sheltering, and serve 131 individuals and couples
- Lead operations and services for a 100-bed shelter in Downtown Portland
- Stepped up during every local emergency, from wildfires to ice storms to heat waves, to run emergency shelters & programming for houseless communities in Multnomah County

SETTING THE STANDARD FOR NON-PROFITS IN PORTLAND

- Added 6 new programs and over 100 trained and supportive staff members
- Lead the non-profit industry in livable wages and quality employee benefits
- Empowered BIPOC staff to lead organization changes on issues of Diversity, Equity, Inclusion, and Anti-Racism and implemented an IDEA team who are paid for their time and leadership

SUPPORT SERVICES THAT MAKE A DIFFERENCE

Every individual we serve in our shelters and transitional housing receives at least one hour of intentional case management per week, and most participants receive many more. Peer support, housing navigation, advocacy, and mediation create safe spaces that allow participants to overcome barriers to achieve and maintain dignified housing.

The avg. chronically houseless person costs the taxpayer PSH provides housing and services at an avg. cost of:

\$35,578 - \$12,800 =

based on hospital stays, incarceration, and mental health interventions

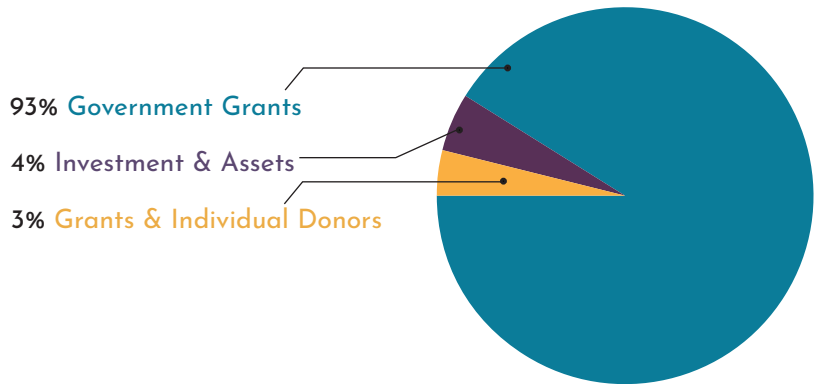
Each participant placed in PSH saves the taxpayer

\$22,778



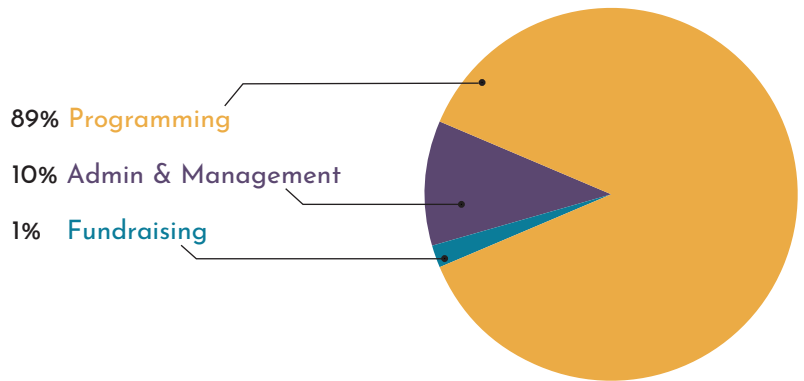


DO GOOD MULTNOMAH 2021 FINANCIAL REPORT



SUPPORT AND REVENUE

Grants & Individual Donors	\$286,174
Investments & Assets	\$388,909
Government Grants	\$8,987,083
Total Revenue	\$9,662,166



EXPENSES

Programming	\$7,646,504
Investments & Assets	\$847,730
Government Grants	\$113,875
Total Expenses	\$8,608,109

Do Good Multnomah's fiscal year 2021 runs from July 1 2020 - June 30 2021. This breakdown reflects reimbursement income received in July 2020 for expenses accrued in the previous fiscal year.

THANK YOU TO OUR 2020-2021 SUPPORTERS!

Hope for the Homeless
Thayer Family Foundation
Robert and Wanda Zimmer
Gretchen Kolderup
Barbara Lyons
Mariane Adams
California Closets of OR
Sheila Mason
Brett Wejrowski
Milwaukie Portland Elks #142
Darci Fredricks
Cynthia Carrell
Neil Weiner
Malorie Sneed
Curtis Bedont
Michael Rosa
Roger Sanders
Courtney Fero
Bethany Lutheran Church ELCA
Brian Beard
Alexander Miller
Michelle Parr
Ben Martin
David Carboneau
John Mohlis
Daniel Bullock
Erika Ruber
Gabrielle Roth
George Johnson
Kaitlyn Winn
Amy Frey
Raymond Wolf
Sherielyn Gardner
Josefine Brasser
Elizabeth Golder
Robert Hughes
Cathy Hovanas
Portland Chapter DAR
Carolyn Riggs
Howard & Dayna Collins
Randi Spence
Alex Reff
Brian Simmons
Charlie Moore
Katie Schneider
Keith Wilson
Leslie Calcagno
Sarah Hammersborg
Chris Aiosa
Michael McRobert
Chelsey Aprill
Elizabeth Morse
Kaitlyn Winn
Moiray Ray
Kerry Hormann

Lynda Mounts
Gavin Bluehosh
Erica Cochran
Sara Snow
Tina Papas
Amber Dougherty
Crawford Smith
Maryann DeLorenzo
Christine Longmuir
Marjorie Ensor
Wayne Knepper
Lauren Hawk
Ryan Nyberg
Amber Soberg
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Amy Collins
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Christie Plame
Sally & Paul Thornburg
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David White
Dodie Brunton
Gerald Galloway
Ian McKenna
James Bane
Daniel Hovanas
Jamie Bacon
Jill Case
Julia Rosen
Kaitlyn Boyet
Katelyn Convery
Keith Brown
Kristle Delihanty
Lincoln Davis
Madeline Vincitore
Michael Thomas
Mike Boyer
Nancy Morley
Nathan Sosa
Katrina Kirn
Nelson Larson
Olivia Dwinell
Paul Arzt
Sara Gross Samuelson
Andy Goebel
Sarah Carolus
Scott Collins
Seanna Howe
Terry Reede
Jonathan Lee
Brenna Nally
Christie Holmgren
Cindy Hillyard

David & Kay Reingold
Erin Chock
Heather White
Jean Robins
Kimberly Malek
Mary Hewitt
Michael Staudinger
Robyn Gregory
Scot Kamins
Susan MacPherson
Vern Luce
Wayne & Lois Horness
Vorhees Charitable Fund
Lexi Extine
Amy Leahy
Kailey Tillman
Austin Deakins
Colleen Peoples
James Rohl
Melissa Greenway
Trina Noonan
April & Anya Rohman Solotskaya
Seraphie Allen
Peggy Zebroski
Grace Lawson
Ryan Wines
Julia Mbacke
Marcie Skinner
Alison Williams
Brenda Vanrheen
Alec Adams
Allisa Beymer
Dustin Hokland
Allison Foss
Bob & Carol Bresky
Briand Knapp
Carin Moonin
Carol Salisbury
William Howell
Cheryl McGinnis
Christina Moss
Daniel Bauman
David Burch
Garrett Odoherty
Hollis Wilson
Jay Fraser
Jonathan Brinckman
Julia Peattie
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Kira Perez
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Shelley Gillespie
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Brendon Westphal
Carrie Young
Aaron & Stephanie Vanrheen
Fraser Rasmussen
Jamir Lee
Joseph Jackson
Kelley Ayotte
Lydia Kiesling
Rachel Jang
Shetha Nolke
Stacy Perkins
Tom Gihring
Amy Frey
Antonio Criado
Ben Stoken
Carly Aguilar
Jaclyn Hudak
Marissa Rothenbaum
Troy Howard
Catherine Kossack
Ned Rosch
Sara Law
Danita Worthy
Mick Eddy
Kaylyn Jimerson
LaVeta Gilmore Jones
Rekha Krishnan
Wayne Harrel
Pierce Cavallero
Amy Antonio-Claussen
Debra Hurt
Gitta Brasser
Julie Lipke
Veronica Neely
Amy Hjelte
Caroline Attanasio
Isabel Moore
Linda Wolff
Sara Newcom
Kyle Sawyer
Andrew Haertel
Candice Wotal
Clem Rowlands
Denise Choin
Kim Hunt

“I model the way I treat people after the way you guys have treated me. That’s how I model each one of my encounters. I would not be where I am today without Do Good.”

– Doug, Shelter Participant



CHANGING THE WAY WE SERVE HOUSELESS VETERANS

On any given night, hundreds of veterans find themselves houseless on the streets of Portland. Do Good Multnomah is determined to change that. We emphasize relationship-building, one-on-one engagement, supportive services, and direct community participation to help end Veteran houselessness in the Portland metro region and beyond.

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